

CLIENT TESTIMONIALS

Rascom I.T. understand that past performance and customer feedback is very important when selecting a future services provider. The following individuals and businesses have given their permission for us to use the extracts below from complimentary correspondence they have sent to us.

With constant access to the Internet, we need to be sure that our laptops are fully protected against infection by viruses. Rascom I.T. provides this re-assurance and also does hardware upgrades which keep our computers running at peak performance.

Dan Rootham
Lexicon Software

I would recommend the services of Rascom I.T. as I have been both a colleague and client for many years. His work and advice have always been honest and delivered in good time based on obvious expertise with both hardware and software products in use today.

I would have no hesitation in recommending his services to anyone who needed systems support.

Simon Trelawny
International Business Manager
R. L. Polk Europe

I have known and dealt with Rascom I.T. for several years now and can confidently say that they are the only computer company who act professionally and talk English to customers like myself who do not understand computer speak!

Any work that they have carried out has been to a high standard and always completed on time at a competitive price. I can only praise and recommend their work.

Nick Dove
Nick Dove Specialist Services

May I take this opportunity to thank you for all the work you have done for Overt Light to Sound Ltd since February 2004. We have been exceptionally pleased with the new computer system and web-mail system.

The professional service that you have offered to our company has been fantastic. I will certainly be recommending your company's services to others.

Rascom I.T. is quick to respond to any issues that we may have. They resolve queries fast & supply solutions in a cost effective way. All products we have purchased from Rascom have been great value for money.

Great experts in their field.

Susan Burlow
Overt Light to Sound

Robin Butler Engineering Ltd. would like to express our thanks for your prompt and efficient service during our recent I.T. system upgrades. Your expertise on networking our broadband service and upgrades of our anti-virus and firewall software has been invaluable in moving our IT strategy forward.

The new server installation has also gone smoothly and has streamlined our data storage and backup systems. Thank you for all your hard work in installing and maintaining this equipment.

We look forward to working with you on phase two of our upgrade, with the installation of a new enterprise planning system to better control both shop floor and administration tasks and your provision of 6-8 new PC's and laptops.

We will continue to call on you for your services on breakdowns and repairs, which have also been handled promptly, helping us to maintain our own customers' levels of high expectations from us.

*Paul Ludlow
Robin Butler Engineering*

We can highly recommended Rascom I.T. to anyone looking for any I.T. needs. We shall certainly continue to use them for all our I.T. requirements.

*Janet Tuke
Sarivale*

It is most reassuring to have someone like yourselves looking after us as we get more and more dependent on computers and internet technology.

*R.J. Christmas
Tinplate Products*

Rascom I.T. has provided an invaluable service in the past and we look forward to the continued support from your organisation in the future.

*Susan Gracie
Systems Manager
R. L. Polk Europe*

A mighty-satisfied customer of Rascom I.T.

*Toby Procter
Trend Tracker*

An excellent company to do business with. Rob and his team keep our IT systems up to date and running sweetly. They are excellent problem solvers and are always happy to offer advice on one-off queries.

*Andy Maslen
Sunfish*

As a small business we do not have the benefit of an IT department. However fortunately we have Rascom IT who are just a telephone call away and always willing to provide a solution to any of our IT problems.

*Coral Affleck
1st Choice Stairlifts*

Very good knowledge all round

*Geoff Watson
Highwood Joinery*

"We here at The Job Market found Rascom IT through our own data base as a potential customer! Our first call to Rob was in September 2006. This call was answered so promptly, politely and efficiently that Rascom IT is now always our first "port in a computer storm" for any problem with our computer system. We are always greeted as if an old friend and if our problem can be fixed with a simple phone call it is done on the spot, if we need a call out it is answered that day or the next. Rascom IT has supplied new computer equipment within days of a request and always comes up with the goods at a more than reasonable price."

The Job Market

Excellent and prompt service, Rob has always gone out of his way to help. Happy to undertake large and small jobs, even with "silly" IT queries, often at short notice.

Have recommended him to various people over the years and will continue to do so with complete confidence.

Lisa McLachlan

We have used Rascom IT's services to provide desktop support for some of our clients remote offices for over two years now and remain extremely satisfied with the service we have received. Rascom IT operate in a friendly and professional manner with excellent technical expertise.

*Ben McDougall
Greystone Consulting Ltd*

Rapid response. First time solutions. Expert advice. Confidential.

*Barry Crisp
Alchemy Performance Development
Business Management Division*

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